



Cancellation / Postponement Policy

- Please note that a 100% cancellation fee is applicable for all sessions missed or cancelled within 48 hours of the scheduled time.
- Cancellations made more than 48 hours prior to appointment will incur a 50% cancellation fee, unless the diary time can be reallocated.
- Requests for a rescheduled session within 48 hours before your appointment will incur a 50% reschedule fee.
- Requests for a rescheduled session with more than 48 hours notice will incur no fee but sessions must be taken within one month of the original appointment time.
- If you are late to your session you may use the remainder of your scheduled appointment, but you will be charged full cost.